

Public Services Council Meeting of April 25, 2023

Announcements

In fall semester 2023 the Newspaper/Microforms Library will transition from the “by appointment” model back to offering limited open hours on weekdays. Currently our plan is to reopen after Labor Day, on Tuesday, Sept. 5, open from 1-4p Mondays to Fridays. Staff will be using the time between now and fall semester to complete the collection shifts, return several of the microfilm reader/printers, and complete other preparation for the reopening.

Reminder: At Doe Library we prohibit food and drink (except water in covered containers). Food and drink is an increasing problem in Doe Library with users, so it is especially useful for Library staff to model the behavior we ask of others. When coming into Doe Library, please remember to have all food and beverages covered and concealed as you walk your way to the staff spaces. Please also be mindful of cleaning up and packing up food and drink so help keep the bugs and critters out.

Public Service Council projects for 2023-2024

PSC is in the process of determining up to four priority issues to address in the coming year. Over the past two months, suggestions were generated with PSC members who were asked to discuss ideas with their units, councils, and groups. Forty-five suggestions -- some overlapping or related to each other -- were gathered and voted on. PSC considered those that would have positive and direct impact for users and aid public services staff across Library units.

Four rose to the top, briefly described as:

1. Improve understanding and effective use of UC Library Search by Library users and staff
2. Implement effective flexible work arrangements for public services staff/units
3. Address user challenges in locating information on the Library website
4. Enhance Library spaces to address diversity, equity, inclusion and belonging

PSC members discussed each of these areas to identify examples of specific issues or problems, to refine the possible scope of the project, to envision a desirable outcome from our effort, to identify stakeholder groups, and to raise any considerations about timing or coordination with other Library or campus activities. Every one of these priorities will involve partnership with several other Library groups and the scope and implementation plans will be developed with them.

Co-chairs Salwa Ismail and Beth Dupuis will take all the feedback gathered in this meeting and propose some possible next steps.

Public service policies review

PSC members completed the review of Library policies in March. Based on their input, outdated policy pages were removed from the public and staff sites. Also the “Conditions of use and licensing restrictions for electronic resources” page was recently reviewed and refreshed by the Collection Services Council.

The next Public Services Council meeting is scheduled for May 23, 2023.