

Public Services Council Meeting of March 22, 2022

Attending: Nicole Brown, Michael Campos-Quinn, Tim Converse, Beth Dupuis, Jackie Gosselar, Sheehan Grant, Kristen Greenland, Lynne Grigsby, Salwa Ismail, Corliss Lee, Jennifer Osgood, Scott Peterson, Neda Salem, Ayaka Sato, Patrick Shannon, Jami Smith, David Wong

APriCoT and Alma/Primo related updates

Jackie Gosselar presented an overview of APriCoT (Alma/Primo Coordination Team). Visit the Library Staff site to find the [APriCoT committee site](#). The APriCoT committee site provides links to their [minutes document](#) and [decision log](#) -- both excellent ways to keep track of the issues they are addressing.

APriCoT has recently created some new task forces including the communication task force (focused on Library staff as the primary audience, considering issuing regular brief dispatches), and Alma/UC Library Search documentation task force (currently developing ideas about the scope, design, search options, and other functionality of that new site).

Here are some highlights of recent activities and accomplishments:

- Improved workflows with increased automation for loading of GOBI e-book and print approvals to save a great deal of time for adding new records and processing invoices.
- Digital bookplates are live in Alma for all the titles that previously had them in OskiCat, and they have a process for adding new ones as well. See [an example](#). If there are any additions to the bookplate process, those requests can be sent to Helpbox.
- An interim process was developed for users to request NRLF restricted items via a circulation desk. The group continues to explore a further resolution for users to request these items online again.

Pro Tip: **The [fact sheet](#) is the best entry point to all related documents and links**, including the escalation path for reporting problems. Staff can stay apprised via the [UC Library Search information page](#) with known issues, and more information about how the display and interface works.

PSC members acknowledged all the work that the APriCoT committee members and related task forces are doing, and Jackie Gosselar's leadership. Suggestions were offered related to helping Library staff stay current and informed including: making all the Alma/Primo documentation on the staff site searchable (currently part of the exploration by the documentation task force, with consideration for which documents we want to make publicly

accessible) and considering also listed the fact sheet on the staff site under “U” for UC Library Search (in addition to its current location under “A” for Alma/Primo).

UC Library Search deep dive sessions for Library staff

As a follow up to the initial training offered in August 2021, some Library staff have requested deep dive sessions about effectively using UC Library Search. Corliss Lee and Jackie Gosselar are preparing a survey for Library staff to give more input about where they have encountered challenges in interpreting or using UC Library Search, what they are interested in learning, and what the preferred format is for the sessions. The initial idea is to offer one or two sessions covering the same material, designed around Library staff needs. Corliss and Jackie shared a link to the draft survey and invited PSC members to provide any final input by the end of Tuesday, March 22 before the survey is sent out.

Announcements

Beth Dupuis announced that beginning Monday, March 28, 2022 Doe Library and Main Stacks will offer extended hours for the rest of spring semester: Sunday - Thursday open until 2am, and Friday - Saturday open until 10pm. Students have been lobbying for later night hours since fall semester so this should be welcome news as they return from spring break.