

Public Services Council Meeting of August 25, 2020

10:30 to 11:30am

Zoom

Present: Yuko Okbo, Salwa Ismail, Fedora Gertzman, Jami Smith, Mark Marrow, Ann Glusker, Blake Lindsey, Patrick Shannon, Neda Salem, David Wong, Susan McElrath, Nicole Brown, Tim Converse, Michael Campos-Quinn.

Update and questions meeting over Models 2020 as related to public services.

Chapter 2 - Oski Xpress pickup starts soon - Sept 8. And work on Bancroft's special research appointments will start soon - Sept 10. eReserves, bookdrops, receiving and processing prep from Chapter 1 has continued. Digitization teams have been able to start digitizing all the eReserves where possible. There are things happening remotely as well - privileges staff worked on an online process to get and update patrons their library cards. Liaisons will be doing instruction, reference, and workshops online. Services for users with print disabilities continue. Many staff from across the different units in the Library are pitching in. ILL is continuing to support filling electronic copies of e-materials such as articles. We're anticipating the current status to last through Fall, and if any modifications are made, they will be minor.

PPE locations have been set up at various locations in the Library. Computers in Moffitt have been spaced out, in case at a later point, we can open the Library in a limited form to patrons. Spaces have changed slightly to accommodate social distancing guidelines and there are markings and labels on the floors and at the various doors/areas about the social distancing guidelines.

Three paging teams have been designed for chapter 2 (north, central, and south) - those paging teams have about 8-9 libraries each. We currently do not have approval for any buildings that are not in the central location. Campus is working on building managers, and we'll be working with them to get access to these buildings for paging services, which will account for density guidelines. Scanning of print materials beyond course reserves is on the list for our upcoming services, we just don't have a specific date yet. NRLF might begin scanning journal articles sometime in October from items held at NRLF.

There are plans for testing and a plan to roll back in case of outbreak - dashboard on campus. SLEs will have to take symptom screeners. SLEs will not be allowed to the library space for lunch breaks or between classes for study breaks. SLEs will only be allowed to come to the building when they are scheduled to work. If the campus pulls back, or we have a power outage, earthquake, or if a large number of staff are out for that service, certain services or all services of Chapter 2 could be suspended. Library's plans have rollback built into them so that the services could be rolled back to Chapter 0 or 1 as needed based on the situation.

The Library is currently not implementing Moffitt special research instruction, but that service has been planned and designed including guidelines that will be required from users. Campus is currently not allowing unaffiliated people, so the Library will not be currently providing any services to unaffiliated users. If users have a borrowers Library card or a UC Berkeley Library card, they are affiliated users. Students who have graduated can check their OskiCat account for a little while to see what they have checked out, and can also contact the privileges desk (privdesk@library.berkeley.edu).

Please share the information shared and discussed at this meeting with other colleagues.