New Direction area name: Online Services

Starting point 1: Integrate Systems/LAP staff into Library committee structure (e.g., DMSelect)

- **Benefits:**
  - Systems would be aware of needs
  - Collaboration
  - Evaluate projects while in development

- **Risks/Concerns:**
  - Staff time
  - Impact on managing priorities

Starting point 2: Incorporate RFID into the library

- **Benefits:**
  - Self checkout
  - Shelf reading with the wave of a wand
  - Allows for ease of location of mis-shelved books
  - Works with automated materials handling systems
  - Once implemented saves staff time
  - Allows for after hours checkout

- **Risks/Concerns:**
  - Major staff time requirements to implement
  - Potential public relations issues
  - Expensive

Starting point 3: Create tools that can be pulled into other applications, e.g., Facebook, iGoogle

- **Benefits:**
  - Going where the students are
  - Allowing students to customize and integrate library resources

- **Risks/Concerns:**
  - Staff time & expertise
  - Marketing/outreach

Starting point 4: Investigate & pursue access to productivity software packages via Calnet authentication from public PCs

- **Benefits:**
  - Students needs
  - Consistency of services across the Library
- **Risks/Concerns:**
  - Money for licenses (investigate open source alternatives)
  - More demand on public PCs
  - The need for scope/policy for including various software packages
  - Print issues