New Directions Pre-Retreat Town Hall Discussions
April 10, 2008

Session 2
Table 3
Topic: Offer students more online services

Present: Norma Kobzina, Mark Marrow, Jesse Silva, Lisa Ngo, Lorelie Crabtree-Mansur, Lynn Grigsby, Milt Ternberg

Notes:
• Stress using Innovative’s product, MyLibrary, or similar, to allow students/faculty to personalize their resources and web spaces
• Start providing services outside of the traditional 9-5 work hours, since students also use our resources well into the evening and night hours
• Change staffing hours in order to provide services outside of the “9-5”
• Open an information kiosk for directional/basic questions; for instance, a patron could enter the question “Where’s the bathroom?” and a map of the library would be displayed