

## Web Advisory Group Meeting of July 13, 2021

Minutes: David Eifler

Present: David Eifler, Joe Cera, Manuel Erviti, Lynne Grigsby, Jesse Loesberg, Becky Miller, Ute Rupp, Jami Smith, Lee Anne Titangos, Lisa Weber, Susan Xue  
Unable to Attend: Kristina Bush, Tiffany Grandstaff, Salwa Ismail, Gabrielle Gillard

### Announcements

- Accessibility (ADA) compliance links will be added to most footers for berkeley.edu sites (websites, LibGuides, LibAnswers, etc.) per a campus mandate to add links to privacy, accessibility and non-discrimination statements. We will continue to link to the Library's privacy policy and we will add the additional university mandated links. We met the goal of having a plan by July 8th and have begun implementation on a rolling basis as we are able.
- Welcome to the new fiscal year and a [new agenda document](#).
- It was decided that WAG meetings will be held via Zoom through the end of the year; Library IT will provide headsets and cameras for those who need them. The few people needing a quiet space on campus can join David in his office for the Zoom meeting.
- EAL opened to patrons yesterday; there were a few patrons and the opening went very smoothly.

### SILS Update - July 27, 2021 Implementation (5 min.) - Lisa and Lynne

- Lynne reported that we still plan to go live on 7/27 at noon. Ex Libris has not yet set up our URL (it will be *search.library.berkeley.edu*); we have escalated this issue and hope it will be resolved this week. We are scheduled to receive data on 7/23 for a data integrity check (we will not be checking functionality at that time). Implementers will be working throughout the weekend to be able to sign off on the data by 7/25 at 5PM. We will then export the last of the fulfillment data (new patron fulfillment information since 7/23) by Sunday night and on Monday we'll get updated fulfillment data to review on Monday. The 27th will be busy with final cutovers by noon on 7/27.
- Vaughn has done a remarkable outreach reminding LibGuide owners and editors of the work that needs to be done by 7/27.
- Lynne has emailed Library web page owners. Page owners and maintainers should read all of their web pages, update links, and rethink some instructions.
- Our statement of work (SOW) with Alma indicates that 50% of UC Library searches will complete within 2 seconds; 95% within 4 seconds. The results are cached so speed should improve with increased usage. (As a comparison, Millennium completion rates are measured in milliseconds, not seconds.) The number of clicks to get to, and request, an item will also be an issue among users.
- One issue impacting Law will be how ILL handles Law requests, especially faculty requests.... stay tuned.
- Jackie Gosselar is working on an escalation plan for handling Alma/UC Library Search issues as they arise which may involve WAG. WAG may be asked to review user-requested facets.

### Library Website Redesign - January, 2022 Implementation

Lynne: Last week LCO and Library IT had a launch meeting where we reviewed the website redesign templates created by the UX firm, ADK. Lisa Weber will be the IT project manager as we begin to look at the design, determine questions, and develop a timeline. Library IT is meeting later today to discuss. Jesse reports to Lynne for the purposes of this project. Kudos and many thanks to Jesse for upgrading all pre-existing Drupal 8 sites to Drupal 9; the website redesign will be done on Drupal 9.

Manuel agreed to take the minutes at the next meeting.