LCIS has installed a few software utilities on your PC to help in removing malware. **Malwarebytes** is an industry-leading scanner and is the main tool that LCIS uses when working with infected systems. On a PC that appears to be running optimally, we recommend that you (and the staff in your unit) execute Malwarebytes at least once a month. If your PC is acting strangely (e.g., displaying random pop-ups, crashing, freezing, or running sluggishly), conduct a scan with Malwarebytes right away. If the PC continues to be problematic after running Malwarebytes, run the alternative (online based) anti-malware application **F-Secure**. If problems continue to persist, contact LCIS. LCIS has other advanced tools that can possibly help in removing difficult malware.

**Conduct the following to make sure that your version of Malwarebytes is up to date:**

1. Double-click on the “**Malwarebytes Anti-Malware**” icon located on the Desktop. **If the icon is not present on your desktop, click on START. In the searchable field, type in Malwarebytes. It will appear in the list of items within the searchable results. Click on it.**

![Malwarebytes Anti-Malware Icon](image1.png)

2. A popup window will appear stating that the Malwarebytes database is outdated. Click **<Next>**.

![Malwarebytes Database Outdated](image2.png)
3. You will then be prompted to install the latest version of Malwarebytes. Click <OK>.

4. Choose “English” and click <OK>
5. The Malwarebytes setup wizard appears. Click <Next>.
6. On the License Agreement pop-up, choose “I accept the agreement” then click <Next>.
7. The “Information” pop-up is presented listing out the software improvements and bug fixes. Click <Next>. 

![Information pop-up]

Malwarebytes Anti-Malware 2.0.2.1012

Improvements:
- Changed some of the terminology used in scan results and scan logs to make them clearer
- Enabling or disabling self-protection should now be more responsive under most circumstances
- Each language name is now listed in its native tongue rather than being translated to make switching languages easier
- Blank window is no longer observed flashing on screen during startup and shutdown of system when Malwarebytes Anti-Malware is running in the tray on Windows Vista and newer operating systems

Issues Fixed:
- Several crashes and BSCD issues fixed with rootkit scanning
8. Leave everything as-is in “Setup Destination Location” screen. Click <Next>.
9. Leave everything as-is in “Setup Destination Location” screen. Click <Next>.
10. Make sure “Create a desktop icon” is checked in the “Select Additional Tasks” screen. Click <Next>.
11. Click <Install> on the “Ready to Install” screen.
12. On the “Completing the Malwarebytes Anti-Malware Setup Wizard” screen, **make sure that the first option is unchecked** (“Enable free trial of Malwarebytes Anti-Malware Premium”). Leave the checkmark in “Launch Malwarebytes Anti-Malware.”

13. The new version of Malwarebytes is now installed. You may see two Malwarebytes icons on your desktop. Delete the icon **without** the Malwarebytes logo.

14. Let Malwarebytes scan your workstation by clicking on the **Scan Now** button. The scan may take several minutes (upwards to 30 minutes) to complete. After the scan, follow the prompt to
quarantine any detected malware objects. Malwarebytes will then prompt you to restart your PC.