Informal Grad Survey Done for Access to Collections
Workgroup – NRLF Subgroup

*all percentages are out of 235 total respondents to the survey

**not all respondents answered every question

1. How frequently do you check out materials from the Doe stacks?
   (Avg of times per month) 5.46

2. How frequently do you browse only in the Doe stacks
   (without checking out materials)? (Avg of times per month) 3.09

3. How frequently do you study in the Doe stacks? (Avg of times per month) 1.21

4. Do you have trouble using compact shelving?
   Yes 128 of 54.47%  No 102 of 43.40%

   If yes, please indicate the reasons why by checking all that apply
   I have to wait for people 107 45.53%
   I can’t crank the cranks 13 5.53%
   I can’t browse like I want to 83 35.32%
   It makes me claustrophobic 27 11.49%
   I’m afraid of getting crushed 34 14.47%
   Other (please describe) 31 13.19%

5. Would you rather:

   a.) have fewer books on compact shelving and more books sent to NRLF 22 9.36%
   b.) have more books on compact shelving and fewer books sent to NRLF 182 77.45%

6. Would you rather:

   a.) have high-use sections of the Doe stacks moved to fixed shelving, which would disrupt the current floor plan (i.e., the A-Z call number order) 51 21.70%
   b.) keep the current floor plan 147 62.55%
7. Is the noise level in the stacks:
   a.) acceptable  162  68.94%
   b.) just tolerable  34  14.47%
   c.) unacceptable  21  8.94%

8. How often do you request books from NRLF? Approximately ____ times per semester.  5.87 (avg of times per semester)

9. Have you had trouble getting items from NRLF?
   Yes  61  25.96%  No  135  57.45%

10. Would you page more books from NRLF if you could do so electronically instead of by filling out cards in person?
    Yes  168  71.49%  No  25  10.64%

11. Would you page more books from NRLF if you could request copies of individual journal articles?
    Yes  139  59.15%  No  56  23.83%

12. Have you ever visited NRLF in Richmond in person?
    Yes  22  9.36%  No  202  85.96%

13. What descriptive information in the online catalog would make it easier for you to determine what books you need and whether to recall them from other users or page them from NRLF? Please rank with no.1 being most important and no.4 being least important.

   RANKINGS
   
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14. How frequently do you go to the Stanford Library?

   People who responded, “Never”:  152  60%